

#Coronavirus 2020

We thought it important to provide visitors to our website with some initial information on how we are currently addressing this serious situation

Firstly, after seeking all the appropriate advice available, we have undertaken a **NEW risk assessment** of the key issues relating to a large group of people arriving, staying and departing from Portland House with Coronavirus still yet to peak.

Anyone who makes an enquiry for dates that are still available in 2020 on our calendar can receive details about our hygiene plan. We are proud that our hygiene rating is high anyway, but our Housekeeper and her team have amended and upgraded their processes on 'deep clean' to take into account the survival rate of this Virus on various surfaces, and the length of time between group departures and arrivals.

We have considered what would be major concerns and worries of guests and put measures in place for those also. That said, each guest has a personal responsibility also, and applying the highest personal hygiene behaviour to their stay is important and expected.

For the guests who have already booked we will keep them up to date. We also advise that if they haven't taken advantage of buying insurance from our booking system, it would be sensible now to do so. The same applies to people considering booking with us.